# INDEX

**SLABS**

- Elegance .......................................................... 6
- Statuario ............................................................ 8
- Tattoo ............................................................... 10

**APAVISA**

- Tattoo ............................................................... 12
- Alchemy ............................................................. 16
- Encaustic 2.0 ..................................................... 22
- Cast Iron ........................................................... 26
- Metal ................................................................. 38
- Forma ................................................................. 42
- Nanoforma ........................................................ 46
- Nanoessence .................................................... 54
- Nanofantasy ...................................................... 62
- Terrazzo .............................................................. 70
- Merchandising tools ......................................... 82
- Ecological advantages ....................................... 84
- Installation guide ............................................... 86
- General terms and condition ............................. 88
Architectural modularity

The 4lbs sizes are specially made to perfectly fit in every room; you could imagine with minimum number of joints.

260 cm (102") is the optimal size for all ceiling heights.
Elegance white polished bookmatch

46.97” x 102.36”

<table>
<thead>
<tr>
<th>Format/Unit (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Pcs/Pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Piece</th>
<th>Lbs/Pallet</th>
</tr>
</thead>
<tbody>
<tr>
<td>46.97”x102.36”</td>
<td>0.193”</td>
<td>1/4</td>
<td>17</td>
<td>567.62</td>
<td>33.39</td>
<td>1,931</td>
</tr>
</tbody>
</table>

Wall tiles
Statuario extra white polished
46.97” x 102.36”

---

**Format/Size** | **Thickness** | **Unit** | **Pieces/Pallet** | **Sf/Piece** | **Sf/Pallet** | **Lbs/Pallet**
--- | --- | --- | --- | --- | --- | ---
46.97” x 102.36” | 1.931” | | | | | 1,931
**Tattoo oxidum decor**

46.97” x 102.36”

<table>
<thead>
<tr>
<th>Format (inches)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Pieces/Pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Piece</th>
<th>Lbs/Pallet</th>
</tr>
</thead>
<tbody>
<tr>
<td>46.97 x 102.36</td>
<td>1/4</td>
<td>sqf</td>
<td>17</td>
<td>567.62</td>
<td>33.39</td>
<td>1,931</td>
</tr>
</tbody>
</table>

Residential / Commercial

---

Tattoo oxidum decor

46.97” x 102.36”
<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tattoo white natural</td>
<td>18x36</td>
<td>17.57 x 35.22</td>
<td>9/32</td>
<td>27</td>
<td>5.80</td>
<td>2,158</td>
<td>78.72</td>
<td></td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
**Tattoo black decor**

18” x 36”

<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>17.57” x 35.22”</td>
<td>9/32”</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY

Residential

Commercial
<table>
<thead>
<tr>
<th>Format</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Sqf/Pallet</th>
<th>Lbs/Pallet</th>
<th>Pieces/Box</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alchemy blue hammered</td>
<td>12&quot; x 24&quot;</td>
<td>0.01</td>
<td>0.345</td>
<td>0.01</td>
<td>31</td>
<td>0.01</td>
</tr>
</tbody>
</table>

Alchemy blue hammered

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
<table>
<thead>
<tr>
<th>Frame (inch)</th>
<th>Thickness Unit</th>
<th>Boxes/Pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Natural</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
**Encaustic 2.0 coal decor lappato**

12” x 12”

<table>
<thead>
<tr>
<th>Format (Inch)</th>
<th>Thickness Unit</th>
<th>Boxes/Pallet</th>
<th>Qty/Pallet</th>
<th>Qty/Case</th>
<th>Pallet/Base</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.71” x 11.71”</td>
<td>7/16”</td>
<td>Sqf</td>
<td>40</td>
<td>494.96</td>
<td>12,39</td>
<td>2,200</td>
<td>54,18</td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Qty/Tile</th>
<th>Qty/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.71&quot; x 11.71&quot;</td>
<td>.32&quot;</td>
<td>Sqf 40</td>
<td>414</td>
<td>11.71</td>
<td>35</td>
<td>2,200</td>
<td>54,18</td>
<td></td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
Cast Iron oxidum natural

24" x 24"

Porcelain Rectified

39% Recycled material

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pol/Box</th>
<th>Sqf/Pol/Box</th>
<th>Sqf/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pol/Box</th>
<th>Lbs/Box</th>
<th>* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cast Iron white natural</td>
<td>23.45” x 23.45”</td>
<td>SqF</td>
<td>7/16</td>
<td>30</td>
<td>343,14</td>
<td>11,438</td>
<td>3</td>
<td>1807,791</td>
<td>58,553</td>
</tr>
</tbody>
</table>
### Cast Iron black natural

#### 24” x 24”

<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Box</th>
<th>Boxes/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>24x24</td>
<td>7/16</td>
<td>Sqf</td>
<td>30</td>
<td>393,14</td>
<td>11,438</td>
<td>3</td>
<td>1807,791</td>
<td>58,553</td>
<td></td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
Metal titanium natural
12" x 24"

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
## Metal copper natural

**12” x 24”**

<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY

Restaurant: London (UK)  
Arch: NELSON DESIGN
### Forma marfil patinato

**24” x 24”**

<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>24x24</td>
<td>7/16</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY

Forma grey & marfil patinato
Forma grey patinato

24” x 24”

Porcelain
Rectified

41%
Recycled material

Residential
Commercial

PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
Nanoforma grey

12” x 36”

Nanoforma grey natural
12x36 - 12” x 36”

**PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY**

---

<table>
<thead>
<tr>
<th>Format/Uncut (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Sqft/Pallet</th>
<th>Sqft/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Natural</td>
<td>0.375</td>
<td>ang</td>
<td>60</td>
<td>0.1612</td>
<td>0.0196</td>
<td>300</td>
<td>0.7211</td>
<td>0.0024</td>
</tr>
</tbody>
</table>

* Nanoforma grey illusion*
Nanoforma marfil natural

12" x 36"

<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Box</th>
<th>Boxes/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Natural</td>
<td>3/16</td>
<td>Sqf</td>
<td>40</td>
<td>801.84</td>
<td>20.046</td>
<td>7</td>
<td>2217.85</td>
<td>54.179</td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
Nanoessence black lappato

18” x 36”

<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Sq.ft/Pallet</th>
<th>Sq.ft/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>17.57” x 35.22”</td>
<td>3/32”</td>
<td>Sqf</td>
<td>0</td>
<td>27</td>
<td>579.87</td>
<td>21,477</td>
<td>5,216.05</td>
<td>78.13</td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness Unit</th>
<th>Boxes/Pallet</th>
<th>pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>18” x 36”</td>
<td>9/32”</td>
<td>27</td>
<td>1</td>
<td>579,879</td>
<td>21,477</td>
<td>52160</td>
<td>78,136</td>
<td></td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
### Nanoessence brown lappato

**18” x 36”**

<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Files</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>18.00 x 36.00</td>
<td>9/32</td>
<td>Sqft</td>
<td>2160.53</td>
<td>78,136</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
Nanofantasy white

12” x 36”

Nanofantasy black & white sound

12” x 36”

Nanofantasy white natural

12” x 36”

Nanofantasy white sound

12” x 36”

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY

Private House - Milan (Italy)
Nanofantasy black

12” x 36”

**Nanofantasy black natural**

- Color: Black
- Material: Porcelain
- Rectified: Yes
- Recycled Material: 40%

**Nanofantasy black sound**

- Color: Black
- Material: Porcelain
- Rectified: Yes
- Recycled Material: 40%

### Specifications

**Format (inch):**
- Natural: 11.71” x 35.22”
- Sound: 11.71” x 35.22”

**Thickness (inch):**
- Natural: 3/16
- Sound: 3/16

**Unit:**
- Natural: Sqf
- Sound: Sqf

**Boxes/Pallet:**
- Natural: 40
- Sound: 40

**Lbs/Box:**
- Natural: 22,908
- Sound: 22,908

**Pieces/Box:**
- Natural: 8
- Sound: 8

**Lbs/Pallet:**
- Natural: 59,692
- Sound: 59,692

**Sqf/Pallet:**
- Natural: 801.84
- Sound: 801.84

**Notes:**

- *PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY*

### Image

- A bathroom scene featuring Nanofantasy black tiles used as wall tiles.
Terrazzo moss decor

12” x 12”

<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness Unit</th>
<th>Boxes/Pallet</th>
<th>Sf/Pallet</th>
<th>Sqf/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Box</th>
<th>Lbs/Pallet</th>
<th>Sqf/Pallet</th>
</tr>
</thead>
<tbody>
<tr>
<td>12” x 12”</td>
<td>1/4”</td>
<td>256</td>
<td>467</td>
<td>11.71</td>
<td>40</td>
<td>12,374</td>
<td>54,829</td>
<td>13</td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY

Esco Restaurant - Milan (Italy) Arch: ARCH ROSSINI MILANO
<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Terrazzo moss natural</td>
<td>12” x 12”</td>
<td>5/8”</td>
<td>40</td>
<td>494.96</td>
<td>12,374</td>
<td>13</td>
<td>2244.306</td>
<td>54,829</td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
**Terrazzo black decor**

12” x 12”

**Format (inch)** | **Thickness** | **Unit** | **Boxes/Pallet** | **Stk/Pallet** | **Sqf/Pallet** | **Price/Box** | **Price/Pallet** | **Lbs/Box** | **Lbs/Pallet**
---|---|---|---|---|---|---|---|---|---
--- | --- | --- | --- | --- | --- | --- | --- | --- | ---

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
### Terrazzo black natural

**12” x 12”**

<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness Unit</th>
<th>Boxes/Pallet</th>
<th>Sqf/Pallet</th>
<th>Sqf/Box</th>
<th>Pieces/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential</td>
<td>0.075”</td>
<td>11.71” x 11.71”</td>
<td>7/16”</td>
<td>40</td>
<td>12,374</td>
<td>248.09</td>
<td>2244.306</td>
</tr>
<tr>
<td>Light Commercial</td>
<td>0.075”</td>
<td>11.71” x 11.71”</td>
<td>7/16”</td>
<td>494.96</td>
<td>54,829</td>
<td>1122.86</td>
<td>54,829</td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY
<table>
<thead>
<tr>
<th>Format (inch)</th>
<th>Thickness</th>
<th>Unit</th>
<th>Boxes/Pallet</th>
<th>Sqf/Pallet</th>
<th>Qty/Box</th>
<th>Sqf/Box</th>
<th>Price/Box</th>
<th>Lbs/Box</th>
<th>Lbs/Pallet</th>
<th>Lbs/Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>12x12</td>
<td>7/16</td>
<td>Sqf</td>
<td>40</td>
<td>494,96</td>
<td>12,374</td>
<td>13</td>
<td>2244.306</td>
<td>54,829</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY

**Terrazzo brown decor**

12” x 12”

- Terrazzo brown decor
- Format: 12” x 12”
- Thickness: 7/16”
- Unit: Sqf
- Boxes/Pallet: 40
- Sqf/Pallet: 494.96
- Qty/Box: 12.374
- Sqf/Box: 13
- Price/Box: 2244.306
- Lbs/Box: 54.829
- Lbs/Pallet: 1237.4
- Lbs/Box: 54.829

**Applications:**
- Residential
- Light commercial
**Terrazzo**

**white natural**

**12” x 12”**

*PRODUCTS SOLD PER SQFT IN FULL BOX QUANTITIES ONLY*
Merchandising Tools

Nanoforma, Nanofantasy Display
4 boards 24x45 inches

Cast Iron, Forma & Metal Display
6 boards 24x36 inches

Catalogue
70 pages
ECOLOGICAL ADVANTAGES

- reduces the emissions compared to the production of the traditional porcelain.
- reduces water and energy consumption
- reduces the use of raw material
- reduces the use of packaging
- reduces the emissions & cost of transportation

40% recycled content, including recycled water and mineral materials.

CERTIFICATIONS AND RECOGNITIONS

CERTIFICATE

ISO 14001: 2004
Environmental manage system

LEED CERTIFICATION SYSTEM

COMPLIANCE WITH CREDITS FOR

YOU CAN OBTAIN UP TO 38 LEED CREDITS depending on the following criteria.

DIRECT CREDITS

SUSTAINABLE SITES:
SS 1/7 HEAT ISLAND EFFECT.
SS 3 LOCAL HEAT ISLAND EFFECT.

ENERGY & ATMOSPHERE
EA PR2 MINIMUM ENERGY PERFORMANCE.
EA CR1 OPTIMIZE ENERGY PERFORMANCE.

MATERIALS AND RESOURCES:
MR RECYCLED CONTENT.
MR REGIONAL MATERIALS.
MR SUSTAINABLE PURCHASING.
MR SUSTAINABLY SOURCED MATERIALS & PRODUCTS.
MR ENVIRONMENTALLY PREFERABLE PRODUCTS.

INDOOR ENVIRONMENTAL QUALITY
IEQ LOW EMITTING MATERIALS.

INDIRECT CREDITS

ENERGY & ATMOSPHERE
EA CR3 MATERIALS REUSE.

MATERIALS AND RESOURCES
MR CR 1.2 BUILDING REUSE.

INFORMATION

LEED CERTIFICATION SYSTEM

COVERLEED | APAVISA
CARE TO BE TAKEN DURING THE CONSTRUCTION

Our ceramic products can be considered as a final finish in the construction process, so it is advisable to be laid only when the rest of the building works are complete (structures, masonry, flooring, ceilings...), specially the flooring. This will minimize the appearance of any crack or damage that sometimes occur when the product is being placed too soon.

When porcelain tiles are placed before the end of the construction, one must take special care to protect the piece until the works are finalized.

PRE-FIXING ISSUES

• Upon receiving porcelain tiles it is essential to check if the tons, size and quality meet the required standards in advance, as well as ensuring the lack of any visible surface defects. In case of facing any problems, our technical team will be able to study these when informed before laying the product.
• One must choose the proper tools for laying ceramic products (serrated edged comb, rubber mallet, suction cups, spreaders and clamps for laying, jointing rubber float, ...)
• Mix pieces from different boxes.

SUPPORT BASE PREPARATION

The support base for wall or floor for the tiles must be stable, dry, flat and in must have the adequate consistency. This base must never be too hot nor too cold and should be clean. One must not forget to clean any dust, grease or oils of the porcelain to facilitate an optimal adhesion.

It is convenient to use slightly rough support bases, altering any excessively smooth leveling layer, in order to ensure greater adhesion.

ADHESIVE CHOICE

The type of adhesive will be determined by the water absorption of each type of tile. In our case, it is advisable to employ the technique of placing a thin layer of cement adhesive of type C2.

For formats larger than 30x30cm, we recommend the double-layer adhesive. This technique involves the appliance of adhesive on the support base as well as on the tile; this reduces the risk of any chloride attack on the porcelain itself, especially in the case of polished products, which is one of the drawbacks of this technique, together with the fact that it is strongly recommended for outdoors.

The type of adhesive will be determined by the water absorption of each type of tile. In our case, it is advisable to employ the technique of placing a thin layer of cement adhesive of type C2.

If the type of support base is very uneven or coarse, the adhesive can only be used in the more external areas, and then the internal areas will be applied with an additional layer of adhesive.

The bonding material must be applied with serrated edged comb to achieve a homogeneous adhesive distribution throughout the laying surface, even in the corners of the tile.

The type of adhesive will be determined by the water absorption of each type of tile. In our case, it is advisable to employ the technique of placing a thin layer of cement adhesive of type C2.

The type of adhesive will be determined by the water absorption of each type of tile. In our case, it is advisable to employ the technique of placing a thin layer of cement adhesive of type C2.

SUPPORT BASE PREPARATION

The main functions of installation joints are: to absorb deformations of the support, to increase surface adhesion between the parts and the bonding material, and to improve the impermeability of the surface.

It is necessary to respect the indications given below:

• Structural joints: the construction project already takes into account the existence of these joints in the floor coverings. These must also abide when covering the joint with structural tiles.

• Perimeter joints: it is always advisable to provide these joints that isolate the tile and bonding material from any structural movements, avoiding tensions with them.

Perimeter joints are normally hidden by the skirting board or the tile itself; they must have a width of 5 to 10 mm, and may be empty or filled with deformable material.

Expansion joints: allow deformations due to thermal and hygroscopic variations between tiles belonging to different materials. The minimum joint width is 5 to 8 mm and surfaces from 25 m² (in sections of 5x5 m²) indoor and surfaces from 9 m² (in sections of 3x3 m²) outdoors. These joints must be well executed, this means that they must be flexible, waterproof, well fixed and must reach the base support.

• Installation joints: those between tiles. Before grouting these must be empty, without any bonding materials. It is not recommended to fix any floor without joints, aiming a minimum joint of 5 mm. The grout used in installation joints must be applied with a rubber float. Then, the joints must be filled with mortar or plastic trims.

The general steps for regular cleaning of our ceramic products can be summarized as follows:

- Remove any soil or liquid waste from the tile, sweeping with a soft bristle broom or vacuuming.
- Clean up liquid spills as soon as possible with lukewarm water.
- Apply the recommended amount and dilution of the cleaner for the tile (follow the manufacturer’s instructions). The water must remain in the tiles a minimum period of 5 minutes.
- For unpolished tiles, scrub with a nylon sponge or soft bristle brush. A floor machine equipped with a nylon pad or brush bristles can be used for heavily soiled surfaces. For polished tiles, clean with a nonabrasive cloth.
- Remove the dirty cleaning solution and water with a vacuum cleaner or cloth. Rinse the porcelain tile with clean water and remove again with a vacuum cleaner, mop or towel. It is absolutely essential that all detergent residues are removed completely from the tile. Any remaining detergent that dries on the tiles surface can form a coating that can trap dirt and be very difficult to remove. The tile should be rinsed several times to remove all detergent residues.
- During the cleaning of the tiles it is necessary to keep them free from soap bubbles and detergent and detergent residues. Any remaining detergent that dries on the tiles surface can form a coating that can trap dirt and be very difficult to remove. The tile should be rinsed several times to remove all detergent residues.
- In case of special stains and/or particularly resistant, it is advisable to use specific detergents according to the cleaners’ manufacturer. Do not forget that removing any type of stain is easier when it is still fresh.
- It is important to always do a pre-test the detergent products result on a small sample of the porcelain.
GENERAL TERMS AND CONDITIONS

Orders are accepted subject to the Company's ability to ship at the time and in the quantity specified in the Order. The Company does not and will not assume any responsibility for a copy of the Order as the Company interprets it. CUSTOMER SHOULD CAREFULLY REVIEW THE ORDER CONFIRMATION UPON ITS RECEIPT, TO INSURE THAT

Customer hereby agrees to contract by email with the Company.

be received by Seller ("Company") at the Company's executive at the email address usa@apavisa.com. (hereinafter the Seller) and the buyer (hereinafter the "Customer"

applied in such orders as the Company may determine.

any time, and payment terms will be net thirty (30) days, unless otherwise specified on Company's invoice or in the Credit Agreement. Payments received on account will be

10. Payment. All sales are for cash unless Company agrees to extend credit to Customer. Customer may submit a credit application and, if approved, may purchase products

handling, insurance, taxes, risk of loss and tariff charges for return products shall be borne by Customer.

charge of 25% (unless the Company erred in filling the order) and will be limited to full and unopened cartons that have not been damaged or mutilated in any way. Shipping, returned to the Company only after inspection by the Company and after receipt by the Customer of shipping instructions. Returns will be charged a minimum restocking

a return, and all return authorizations must be in writing. No sales representative may accept the return of any products without such written authorization. Products may be

tomer the purchase price of defective products, upon their return to the Company in accordance with Section 9 below, in either case without allowance for installation costs.

8. Remedy for Breach: If any products are not as warranted in Section 3, or if the Company has materially breached any obligation with respect to the sale of its products

installation until the problem is resolved. The Customer shall be deemed to have accepted the products upon commencement of installation, and the Company shall not be

failures, transportation unavailability, delays or failures caused by the Customer, and acts of God and similar occurrences.

6. Force Majeure: Company shall be not liable to Customer for any failures or delays in the performance of any obligations to Customer with respect to Orders arising out of

PRODUCT SAMPLES DO NOT CONSTITUTE A WARRANTY THAT PRODUCTS SOLD WILL CONFORM TO THE COLOR ILLUSTRATIONS OR SAMPLES, AND WAIVES

4. Limitation of Liability. To the extent permitted by Law, Company refuses liability or any consequential, incidental damages, whether or not Company was advised of the possi-

bility or liability for quantity estimates. The Company does not make estimates and does no guarantee the accuracy of quantities obtained from plans or specifications.

6. Changes: The Company reserves the right, in its sole discretion and without notice, to change the Terms and Conditions, product prices, and trade discounts, and to change,

Customers knowledge or agreements as to quantities or specifications, or modifications to anything but quantities. The Company refuses any other warranties, express or implied, including without limitation, the warranties of merchantability and fitness for a particular purpose. The Company's limited warranty is made to the original purchaser.

No other person or entity, including anyone who purchases the company's tile products from the customer, is entitled to rely on or enforce the manufacturer's limited warranty. No warranty for products not manufactured by the company. The company makes no warranty of any kind, express or implied, as to the condition, quality, performance, installation, or any other property of products manufactured by the company.

The company's sole warranty with respect to products it manufactures (manufacturer's limited warranty) and Company refuse any other warranties, express or implied, including without limitation, the warranties of merchantability and fitness for a particular purpose. Any warranty claims regarding product not manufactured by Company must be made directly to the real manufacturer.

Claims will not be accepted for materials that have been laid. Once the material is laid, any claim for defects either obvious or hidden is no longer valid, and the warranty is

to these Terms and Conditions of Sale.

may arise from any representations, warranties, or agreements made or entered into by the Customer in violation of this paragraph. There shall be no third party beneficiaries

LIMITED WARRANTY FOR COMPANY'S MANUFACTURED PRODUCTS. The Company warrants that all the products manufactured by it and sold as "FIRST CHOICE"

or eliminate entirely, any product sold by Company.

2. Changes: The Company reserves the right, in its sole discretion and without notice, to change the Terms and Conditions, product prices, and trade discounts, and to change,

The company's sole warranty with respect to products it manufactures (manufacturer's limited Warranty) and Company refuse any other warranties, express or implied, including without limitation, the warranties of merchantability and fitness for a particular purpose. The Company's limited warranty is made to the original purchaser.

No other person or entity, including anyone who purchases the company's tile products from the customer, is entitled to rely on or enforce the manufacturer's limited warranty. No warranty for products not manufactured by the company. The company makes no warranty of any kind, express or implied, as to the condition, quality, performance, installation, or any other property of products manufactured by the company.

The company's sole warranty with respect to products it manufactures (manufacturer's limited warranty) and Company refuse any other warranties, express or implied, including without limitation, the warranties of merchantability and fitness for a particular purpose. Any warranty claims regarding product not manufactured by Company must be made directly to the real manufacturer.

Claims will not be accepted for materials that have been laid. Once the material is laid, any claim for defects either obvious or hidden is no longer valid, and the warranty is

4. Limitation of Liability. To the extent permitted by Law, Company refuses liability or any consequential, incidental damages, whether or not Company was advised of the possi-

bility or liability for quantity estimates. The Company does not make estimates and does no guarantee the accuracy of quantities obtained from plans or specifications.

6. Changes: The Company reserves the right, in its sole discretion and without notice, to change the Terms and Conditions, product prices, and trade discounts, and to change,

The company's sole warranty with respect to products it manufactures (manufacturer's limited warranty) and Company refuse any other warranties, express or implied, including without limitation, the warranties of merchantability and fitness for a particular purpose. The Company's limited warranty is made to the original purchaser.

No other person or entity, including anyone who purchases the company's tile products from the customer, is entitled to rely on or enforce the manufacturer's limited warranty. No warranty for products not manufactured by the company. The company makes no warranty of any kind, express or implied, as to the condition, quality, performance, installation, or any other property of products manufactured by the company.

The company's sole warranty with respect to products it manufactures (manufacturer's limited warranty) and Company refuse any other warranties, express or implied, including without limitation, the warranties of merchantability and fitness for a particular purpose. Any warranty claims regarding product not manufactured by Company must be made directly to the real manufacturer.

Claims will not be accepted for materials that have been laid. Once the material is laid, any claim for defects either obvious or hidden is no longer valid, and the warranty is